

Hazel Nontokozi Mkwanazi

Phone: +27838625458 | Email: hazelmkwanazi@gmail.com

Professional Profile

Results-driven development practitioner with 16 years of experience driving impactful initiatives in Southern Africa. Proven track record of building and leading partnerships, delivering complex donor projects, and designing MEL systems that drive growth and empowerment. My expertise spans public health, sustainable development, environmental management, food security, child protection, and social entrepreneurship.

Core Competencies

Program Design & Implementation | Monitoring, Evaluation & Learning (MEL) | Strategic Planning & Donor Engagement | Capacity Building & Facilitation | Gender & Social Inclusion | Budget Management | Team Leadership & Stakeholder Coordination |

Skills & Tools

M&E Tools: Logical Framework Approach (LFA), Theory of Change (ToC), Results-Based Management (RBM)

Data Collection & Analysis: Socialsuite, Jotform, Airtable, Excel, Google Forms

Project Management: Trello, ClickUp, Miro

Reporting & Documentation: MS Office Suite, Google Workspace

Languages: English (fluent), isiZulu (fluent), isiNdebele (native)

Education

MSocSc in Development Studies, Lupane State University (2012)

Postgraduate Diploma in Development Studies, Lupane State University (2010)

BSc in Environmental Health, Solusi University (2007)

Management Development Programme (MDP), African Management Institute (2019)

Professional Experience

Program Manager & MEL Lead

ygap South Africa | Oct 2017 - Feb 2025

- Supported more than 300 early-stage entrepreneurs, resulting in 50% increase in venture sustainability.
- Facilitated training sessions for township-based entrepreneurs in partnership with the Australian High Commission.
- Developed and implemented MEL systems that improved data collection and reporting efficiency by 30%, enabling data-driven program adaptations and enhanced support for entrepreneurs.
- Facilitated masterclasses, designed toolkits and guided entrepreneurs in grant applications.
- Managed digital content and organisational social media, increasing outreach and visibility by 25%.
- Supported gender, diversity and inclusion initiatives through internal working groups.

Consultant SBCC Master Trainer

Inguqu Communications | Jul 2018 - Dec 2022

- Trained over 100 facilitators from the Department of Social Development (DSD) and partner non-profit organizations under USAID-funded SBCC programs (Men Championing Change, Boys Championing Change, and YOLO).
- Produced training reports and provided post-training mentorship, ensuring program fidelity and impact.

Consultant SBCC Master Trainer

Mott MacDonald PDNA | Dec 2016 - Sep 2017

- Trained over 400 facilitators from the Department of Social Development (DSD) and partner non-profit organisations under USAID-funded SBCC programs (ZAZI and YOLO), contributing to their successful implementation.
- Supported curriculum development and mentoring of facilitators to ensure program quality and effectiveness.

Independent Consultant - M&E

USAID Government Capacity Building and Support Project (GCBS) & ISIBINDI Project | Oct 2015 - Oct 2016

- Supported the design of M&E tools and provincial data collection and analysis.
- Participated in strategic reviews, field logistics and evaluations to strengthen service delivery for orphans and vulnerable children (OV CY).
- Conducted focus group discussions and produced actionable insights for program improvement.

Fundraiser

Save The Children South Africa | May 2015 - Aug 2015

- Led individual fundraising campaigns and donor engagement strategies.
- Developed presentations and built partnerships through PR activities.

Field Research & Office Manager / Proofreader

Plus 94 Research | Feb 2014 - Mar 2015

- Coordinated field research projects, supervised teams, and ensured quality control for data collection.
- Managed Computer-Aided Telephonic Interviewing (CATI) operations and provided staff training.
- Proofread and edited company documents, including proposals, research reports, and client deliverables.

Lecturer

Solusi University | Sep 2013 - Dec 2014

- Prepared and delivered academic lectures in Development Studies.
- Represented the department at academic meetings and university functions.
- Assessed student work and participated in faculty research activities.

Field Officer

Environment Africa | Jan 2008 - Aug 2012

- Implemented DFID-led multi-donor funded Protracted Relief Programme (PRP II) and EED project by facilitating training in conservation agriculture, small livestock, environmental management, beekeeping, nutrition gardening, and Internal Savings and Lending Schemes (ISALS).
- Conducted technical site visits, trained partner organisation staff, and monitored community-based interventions.
- Coordinated reporting and stakeholder engagement with government and NGO partners.

References

Available upon request.